



ASSURANCE PROGRAMME

DRAFT FRAMEWORK

Sep-16

INTRODUCTION

The Police and Crime Commissioner (PCC) is the local governing body for policing in the West Mercia area and has an over-arching duty to secure an effective and efficient police force for the area. In particular, the PCC has a statutory duty and electoral mandate to hold the chief constable to account on behalf of the public.

Section 8 of the Police Reform and Social Responsibility Act 2011 sets out the primary functions of the Chief Constable for which the PCC must hold the Chief Constable to account for and these are summarised as follows:-

- Performance against the objectives set out in the Police and Crime Plan.
- The Strategic Policing Requirement (SPR) – which ensures there is sufficient capability regionally and nationally to respond to serious and cross border criminality.
- The force having regard to Codes of Practice.
- The effectiveness and efficiency of the force's collaboration arrangements.
- The force's engagement with local people.
- Value for money.
- Equality and diversity.
- Safeguarding of children and the promotion of child welfare.

THE ASSURANCE PROGRAMME

The PCC is committed to open and transparent governance and scrutiny of policing and crime issues in West Mercia in accordance with relevant legislation and best practice in relation to governance. The purpose of the assurance programme is to ensure there is a structured framework of scrutiny in place that provides sufficient governance, oversight and challenge to enable the PCC to satisfy his duties in holding the chief constable to account. The programme will also assist the PCP's oversight of the PCC'S duties. It is intended that the assurance programme provides a dynamic risk based approach to accountability and will be subject to review during the PCC's term of office.

The assurance programme is structured around the Safer West Mercia Plan and is a strategic high level document. Where available, links to supporting evidence such as strategy documents or minutes are embedded within the programme document.

OVERVIEW OF KEY MEETINGS

A summary of the key meeting forming the Police and Crime Commissioners assurance programme will be included here. This will include their purpose, level of attendance and frequency.

ASSURANCE PROGRAMME

SAFER WEST MERCIA PLAN - PUTTING VICTIM AND SURVIVORS FIRST - EXAMPLE OF FRAMEWORK

Commitment	Supporting Activity	Links to PCC Strategic Risk Register item	PCC's Oversight Mechanism(s)	Frequency of Oversight																	
				16/17		17/18				18/19				19/20				20/21			
Holding the Chief Constable to account for:				Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Officers and staff have the skills to properly support victims	People Strategy - learning and development programme		Updates at AGG																		
Victims have access to <i>Track my Crime</i> or alternative equivalent	Athena Programme		Athena Programme Board																		
The Police and Crime Commissioner will:																					
Set out commitment in a victims charter	Development, publication and implementation of the charter		OPCC Delivery Plan																		
Complete a victims need assessment	Undertaking assessment		OPCC Delivery Plan																		
Bring together and lead a new West Mercia Victims Board	Coordination and ongoing management of the Board		West Mercia LCJB																		
Make sure victims get effective services to cope recover and reduce their chances of victimisation	PCC Commissioning Framework		Victims Board																		
Work with government to further enhance services for victims and witnesses locally	To be determined as required																				
Support the appropriate use of restorative justice			Restorative Justice Alliance Programme Board																		
			Crime Reduction Board																		

Key to meeting frequency

- Weekly
- Monthly
- Quarterly
- Biannual
- Yearly
- Other time scale
- Ad hoc as required

Performance measures linked to this theme

- Victim satisfaction
- Repeat victimisation
- Repeat offending
- Victim code compliance

Safer West Mercia Outcomes

- An enhanced and seamless approach to commissioned services where all victims and witnesses are kept informed and receive tailored support
- A seamless pathway of commissioned activity from my office, dovetailing where possible into existing provision from partner agencies increasing victims confidence
- More cases being supported through the criminal justice system

Joint PCC Strategic Risk Register – identified risks

- 1 The risk of the Police and Crime Commissioner not meeting his statutory responsibilities
- 2 The risk that the Strategic Alliance fails
- 3 The risk of failing to manage our finances effectively
- 4 The risk that the Police and Crime Commissioner does not hold the Chief Constable to account
- 5 The risk of inadequate commissioning of Victims Services
- 6 The risk that we do not manage our partnerships effectively could lead to our objectives not being achieved, poor value for money and adverse impact on the reputation of the Police and Crime Commissioner
- 7 The risk of failure in performance by external partners including the Force impacting negatively on the delivery of the Police and Crime Plan
- 8 The risk of the Police and Crime Commissioner failing to engage with the community

West Mercia Police – Alliance Level Strategic Risks

- A The risk of...Health and Wellbeing
- B The risk presented by Partnership Collaboration and funding being uncertain due to budget cuts and devolution arrangements which may effect our delivery
- C The risk of failing to achieve financial savings within time limits
- D The risk to achieving, in line with Control Strategy priorities and Vision 2020 the ability to be 'great' at protecting the most vulnerable
- E The risk presented by the quality of data inputted into systems
- F The risk of our ability to meet our vision of protecting people from harm
- G The risk of the gap in our requirement to have an overarching organisational learning platform in order to develop a learning culture that can be built upon across the Alliance
- H The risk that the scale of change is significantly greater than our planning assumptions contained within our Medium Term Financial Plan

PCC Overview Commentary

PERFORMANCE MEASURES

A summary of all the performance measures used to monitor force performance will be included here once finalised and agreed.